



Storks Photography - Terms and Condition + Privacy Policy

Please read these terms and conditions painstakingly before requesting access and/or utilising the Services on our platform at kristy@storksphotography.com. Accessing the site at kristy@storksphotography.com surfing or utilising this site in any capacity demonstrates that you consent to be bound by these terms and conditions. We maintain the supreme authority to change these terms and conditions whenever, without the need to inform customers. You explicitly consent to review these Terms of Service now and again with the goal that you will be notified of any changes. You understand and concur that if you utilise the Services after the date on which the pertinent Terms have changed, your utilisation constitutes acknowledgment of the updated Terms.

- Entire Agreement:** This agreement contains the entire understanding between Storks Photography and the client (hereafter referred to as "client"). The only way to add or change this agreement is to do so in writing, signed by all the parties. If the parties want to waive one provision of this agreement, it does not mean that any other provision is also waived. The party against whom a waiver is sought to be effective must have the waiver in writing.
- Location:** All newborn sessions are held at Calvary Bruce Public Hospital, Canberra. 4 Mary Potter Cct, Bruce ACT. It's on the 3rd floor of the Marian Building, on the maternity ward. Or at our studio located at 14 Renfree St Casey ACT 2913 We do not Travel anywhere else to do sessions unless It's an outdoor Maternity Shoot then on both parties we shall agree to a location.
- Tardiness:** In the event that the Client is late to the agreed appointment time for their session the time that the Client is late over and above the initial time. This time will be taken as time used up on your Photography session. Each photography session goes for 2-4 hours. With only one & half hours of actual Photographing.
- Image Gallery:** The Client acknowledges that Storks Photography will select the best images from the photography session to provide to the client. All edited images will be presented to the Client in an in-person gallery viewing session. Or on our online gallery provided to the client, with their own unique password. (Please be aware there is a time limit 4 Days only for our special discount prices), and the online gallery will only be up on the website for 14 days. You will need to request this online gallery to stay open with a \$50 charge for a further 14 days.
- Completion Schedule:** You will receive your package approximately 4-6 weeks after you have selected your photographs and we have received the full payment of your package that you have chosen.
- What we need:** Storks Photography will be the 'Controller' of the personal data you provide to us. We collect basic personal data about you including name, address, email, and telephone number also the newborns name, place of birth, date and time of birth, weight, and length. This is for our records, and we use the newborn details to make an announcement video that we send to you as a gift you will only receive this if you Buy any of our products on the day of your session. Why we collect your data: We need your basic personal data in order to provide you with the packages that have this information on them & or shipping & ways to contact you. our free gift will also have this information (Free gift is only provided to the client if paid on the day of photo session. We will not collect any personal data from you that we do not need in order to provide and oversee this service to you.
- What we do with your data:** All the personal data we hold is processed by Kristy Farrugia from Storks Photography. No 3rd parties have access to your personal data unless the law or our contract with you, allows them to do so. This ensures your personal data is securely held.
- How long we keep your data:** We keep your images for up to 12 months from the day we have photographed your newborn, after which time they will be deleted. Your information we use will also be deleted at the same time unless you advise us to keep them for longer. Please keep in mind additional cost of \$50 will be charged to you, for us to hold them for a further year. Storks Photography recognises the importance of protecting our clients' privacy. We care about the processes for collecting, handling, sorting, and disclosing information about our clients
- Online payment:** We use PayPal to bill for our online package system. PayPal will therefore have access to your personal and payment information. When paying by credit card online, we (Storks Photography) do not ever have any access to your credit card details. We share information with PayPal only to the extent necessary for the purposes of processing payments you make via our website. You also have the option to use our Commonwealth Bank EFTPOS Machine, & we also provide AfterPay Online & in store.
- Purchased Images:** All images selected for purchase are final once ordered and paid for. No refunds will be provided after we have started the printing process.
- Failure to Perform:** If the Photographer is unable to perform this agreement due to illness, emergency, fire, casualty, strike, act of God or causes beyond the control of the Photographer, the Photographer and Client shall make every attempt to reschedule the session. Further, if the Photographer is unable to deliver photographic materials due to technological malfunctions, including but not limited to camera and processing, or otherwise lost or damaged without fault of the Photographer, the photographer should have no further liability, and we shall reschedule with the client for a future date that suits both parties and you shall receive a refund.
- Photographic Materials:** All photographic materials, including but not limited to negatives, transparencies, proofs, and previews, shall be the exclusive property of the Photographer. The Photographer shall make gallery proofs available through an online gallery proofing website or through an in-person ordering session. These proofs shall be available to the Client within 72hrs of the session. If an online proofing gallery, it shall remain open for up to 14 days from the day it was uploaded to the website. If the Client requests to extend the time or reopen the online proofing gallery, a \$50 fee shall apply. Please Note: You may not modify, copy, share, transfer, gift, sub-license, redistribute or resell in any form or to any person including family, friends, other photographers Storks Photography products.
- Storks Photography website:** The information contained in this website is for general information purposes only. The information is provided by Storks Photography and while we endeavour to keep the information up to date and correct, we make no representations or warranties of any kind, express or implied, about the completeness, accuracy, reliability, suitability, or availability with respect to the website or the information, products, services, or related graphics contained on the website for any purpose. Any reliance you place on such information is therefore strictly at your own risk. In no event will we be liable for any loss or damage including without limitation, indirect or consequential loss whatsoever arising from loss of data or profits or in connection with, the use of this website. Every effort is made to keep the website up and running smoothly. However, Storks Photography takes no responsibility for, and will not be liable for, the website being temporarily unavailable due to technical issues beyond its control. Security of information transmitted: Storks Photography will take all reasonable technical and organisational precautions to prevent the loss, misuse, or alteration of your personal information. However, sending us an email message by using the 'Contact' button on the website is not protected in this way so you should take care as to what information you provide in that way as there are inherent risks in transmitting information across the internet. Storks Photography regularly reviews developments in security technologies, though no data transmission over the Internet can be guaranteed as totally secure. Therefore, while Storks Photography seeks to protect such information, it cannot warrant the security of any information you transmit to us or from our online products or services and you do so at your own risk. Notify Us: If you have any inquiries, questions or remarks about these Terms and Conditions, please don't hesitate to Contact Us at E:kristy@storksphotography.com

